

FAQ'S

FOR



**Answering Service:
(716) 575-4411
For Emergencies**

8633 S. Main Street • Eden, NY 14057
www.EdenInn.com

Welcome to The Fields of Eden Inn, LLC

Thank you for staying with us at The Fields of Eden Inn, LLC! We want to make your stay as pleasant as possible. Please follow these initial tips when you arrive to make your stay a pleasurable experience!

Helpful Tips when first arriving:

- Your reservation receipt contains the Suite number and Digital Keycode that you will need to enter your door. If you have lost the keycode, go to www.edeninn.com. At the bottom of the home page click the tab to “What is my door access pin code” and follow the directions.
- Please park in the back lot of the building at all times. Do not disturb the resident in Suite 1 by parking in the front row.
- Make sure you enter the 4 digit code and the # sign at the door of the appropriate suite number. **Pull the door slightly toward you and then push in** to enter your suite.
- **Your 4 digit code remains the same for the length of your reservation.**
- **There is no attendant on-site**, only the maids are there between 11:30 am and 3:00 pm to clean rooms and to restock. They cannot let you in early or let you stay later than check out time. They will clean and prepare your room each day of your stay. Bedding is changed if you are there over 3 consecutive days or if you intentionally strip the bed.
- Make believe you have rented a cabin in the woods. No one to disturb you, no one to wait on you and you can come and go as you like.
- We are here to help you at any time, but **you should be self dependent during your stay. Please only call the answering service if there is an emergency.**
- If you need to extend your reservation, please go on-line and check to see if there are rooms available. A new keycode will be issued via email to you if you make another reservation.

Opening the Door to your Suite

Make sure you enter the 4 digit code and the # sign at the door of the appropriate suite number. **Pull the door slightly toward you and then push in** to enter your suite.



You should use your deadbolt once inside for ultimate safety. In the case of a power failure, the doors will automatically unlock! This conforms to the fire code and is meant for your safety.

The doors are always locked under normal circumstances. The entrance, when used by a guest, can only be gained by using the 4 digit plus # sign to enter.

Fire Safety

At every entrance to each Suite, a fire extinguisher is present. There is **no smoking** allowed and **no cooking indoors** which eliminates most chances for fire.

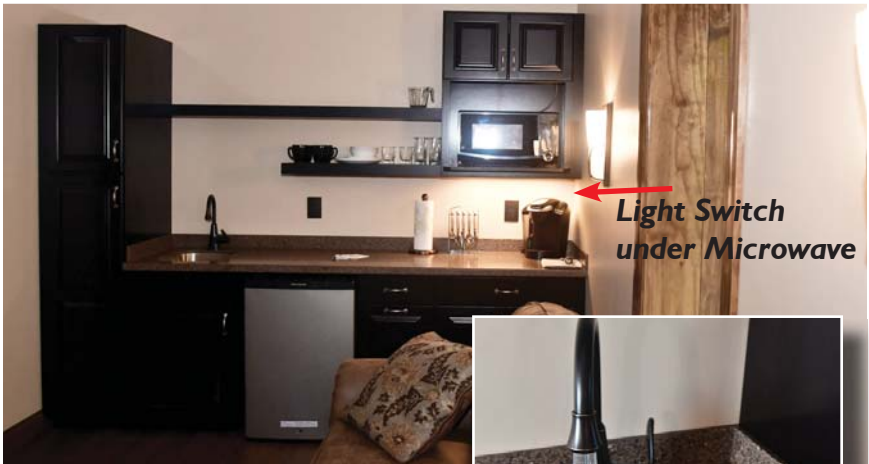


The town of Eden blows their Fire Siren at noon and 6:00 pm daily. That siren is audible at The Fields of Eden Inn and should not be mistaken for an emergency.

Amenities at The Fields of Eden Inn

Wet Bar

Each Suite is equipped with a Wet bar that has a Keurig coffee maker and supplies, a set of dishes for 4, silverware and drinking glasses. It also has a refrigerator, sink and kitchen cabinets for storage. A garbage can is in a pull out drawer next to the refrigerator in Suites 1 and 2 and Suite 3 has a free standing receptacle.



The faucet handle on the sink goes back and forth for hot and cold but you have to push the handle outward for water to turn on. The nozzle changes water flow by twisting the head left or right.

Kuerig for Coffee and Tea



Very simple to operate. Make sure you put enough water in, otherwise it will not brew.

In Suites 1 and 2, the provided coffee cups can use the tallest measure on the Keurig. If the beverage does not start to dispense, lift the lid again and press one of the blinking buttons.

The Remote Control for TV Use

Spectrum remote controls are **VERY** specific in use.

There are two remote control units:

SMALL REMOTE

Push the **Red button** to turn the TV **ON** and **OFF**.

Cable is On



Input Button

LARGE REMOTE

Use this remote to **Change Channels** and use the **Channel Guide**.

IF CABLE ISN'T WORKING, press **Cable & Power**

DO NOT turn the TV off with this remote.



Cable Button

FOR REGULAR USE

You will only need the **Guide** button, the **Page** button and the **Volume** and **Channel** button. **Never choose the TV button on the Large remote.** **Always hit Cable & Power**



If the TV is not responding properly and it has lost its cable connection, follow these steps.

- Turn off the TV (using the small remote's red button).
- Push the red button on the small remote control to turn on the TV. Then push the Input Button directly to the right.
- Scroll down to select HDMI1 button and then the OK button.
- **MAKE SURE CABLE LIGHT IS ON AT CABLE BOX.**
- **If Cable Isn't Working, press Cable & Power on Large Remote.**

There is a printed copy of the complete channel line up so you can see all channels available for the TV. Please do not pick pay per view options. **Your credit card bill will be charged 3x the fee of the cable bill if you tamper with or use a billable TV program.**

Other Remote Controls

Air Conditioning/Heat

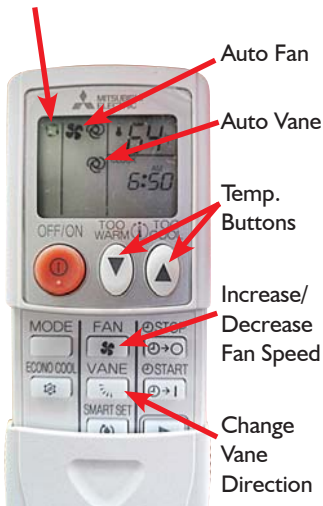
Easiest operation if kept in Auto Mode.



Simply turn on and use temperature buttons for comfort.

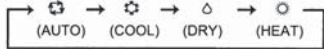


AUTO MODE



-  AUTO mode
-  COOL mode
-  HEAT mode

Changes to Air/Heat Automatically




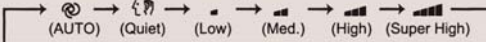
- 1** Press  to start the operation.
- 2** Press  to select operation mode. Each press changes mode in the following order:


- 3** Press  or  to set the temperature. Each press raises or lowers the temperature by 1°F (1°C).


Press  to stop the operation.
 • The same setting is selected the next time by simply pressing .


FAN

Press  to select fan speed. Each press changes fan speed in the following order:



VANE

Press  to select airflow direction. Each press changes airflow direction in the following order:



• Two short beeps are heard from the indoor unit when set to AUTO.

Radiant Floor Heat



The unit is affixed to the wall. Although these are adjustable, **please do not touch.**

Ceiling Fan



The switch for the light is found on the wall.

- Light On and Off button
- 3 Speeds for Fan

Toggle with wall switch if not turning on.

Jacuzzi Tub

To run the tub, press down on the plug to seal. Turn water on to begin filling the tub to your desired level. (Suites 1 and 2 have tubs).

The water level must be above all of the jets at all times to keep the jets operational. Please make sure you turn the water off when you have reached the desired depth.



Too Shallow.

Please fill over jets before turning on.

Please Do not add oils or bubbles.

On/Off Switch
for Jacuzzi Jets.



This is the desired depth to run the jets.

Wired and Wireless Internet

There is a Wi-Fi signal that you can log onto for your computer, tablet or phone. The password is displayed in your room. Please use Wi-Fi: **Eden Inn Guest** and then enter the password **EDENINN622 (all upper case)**.

On the entrance side wall of each Suite there is a receptacle (RJ45) where you can plug in your ethernet cable if your computer does not have Wi-Fi capabilities. Look behind the couch in Suites 1 and 2 and on the entrance wall of Suite 3.



Pella Blinds

All rooms have windows with built in blinds. These windows do not open. To adjust the blind, locate the larger knob and gently pull



up and down to raise and lower the blind. By using a slower motion, the blind will turn to open or expose more light in its stationary position. You might want to make sure the blinds are closed when you are in the tub!



Fireplace under TV's

To use the fireplace, simply walk over to the unit and flip the switch to the **ON** position. There is no remote for this unit.

Please turn to middle position to turn **OFF**.

Where's The Ice?

The Ice is always fresh and is located in covered Ice Cube trays in the freezer section of the refrigerator.

Water Temperature

For efficiency, we have an on-demand boiler system. Let the water run for a minute or two and you will have all of the hot water you need.

I Don't Want Maid Service

If you do not want to be disturbed, simply place the Do Not Disturb hanger on the outside of your door.

You may, however, want fresh towels. Our maid service starts at 11:30 am and are there until around 1:30 pm. You can just ask for more towels or other items when you see them.

Our maids work hard to keep your rooms clean. If you appreciate their service, they would appreciate a tip.

We Didn't Tell You That We Need 2 Beds Made and I Don't Want to Sleep with my Mom and Dad

Well, that happens. Luckily, we have extra sheets and blankets in the closet area. You can pull out the couch in Suite 1 and 2 or simply sleep on the chair and a half in Suite 3.

We will however charge you an additional \$20.00 on your credit card if the extra sheets are used to cover the cost of the laundry and labor.

I Brought My Dog But I Didn't Tell You

Well, that happens too. If you are in Suite 1 you can not keep your dog there under any circumstance. People with allergies depend on us keeping Suite 1 pet free. Please respect this policy. Suite 2 and 3 are pet friendly.

If you didn't tell us and you still stay in Suite 1, we will bill your credit card an additional \$100.00 to cover the cost of the deep cleaning. If you brought a pet and didn't tell us, please expect an additional fee of \$20.00 on your card.

Where Can I Walk My Dog?

Anywhere away from the building that you want. Plenty of areas to walk around in. Eden is beautiful in all four seasons. Please take a plastic bag with you to clean up afterwards.

If your pet leaves a mess in the room, tell the Maid so we can deep clean any effected areas. Do not hide a mess of any kind. There is nothing that can't be fixed except our reputation.

Where Can I Eat and Drink Close By?

In Eden, check out:

- Eat'sa Pizza#** - Take out Sub Shop:(716) 992-9054
- Eden Ale House#** - Upscale Dining:(716) 992-4300
- Eden Bowling##*** - Good Food & Bowling:(716) 992-4687
- Eden Dairy Queen*:**(716) 992-9410
- Eden Seafood#** - Take out/Eat In:(716) 992-9020
- Four Corners Restaurant#** - Family Style:(716) 992-4347
- Rayzor's Dawg House*** - Family Style:(716) 575-4133
- Oriental King#** - Take out/Eat In Chinese:(716) 992-3888
- Tim Horton's Coffee and Bake Shop:**(716) 992-4455

In East Eden, check out:

- Schunks West Hill Grill** - Bar/Restaurant:(716) 992-4432
- East Eden Tavern** - Bar/Restaurant:(716) 575-4286

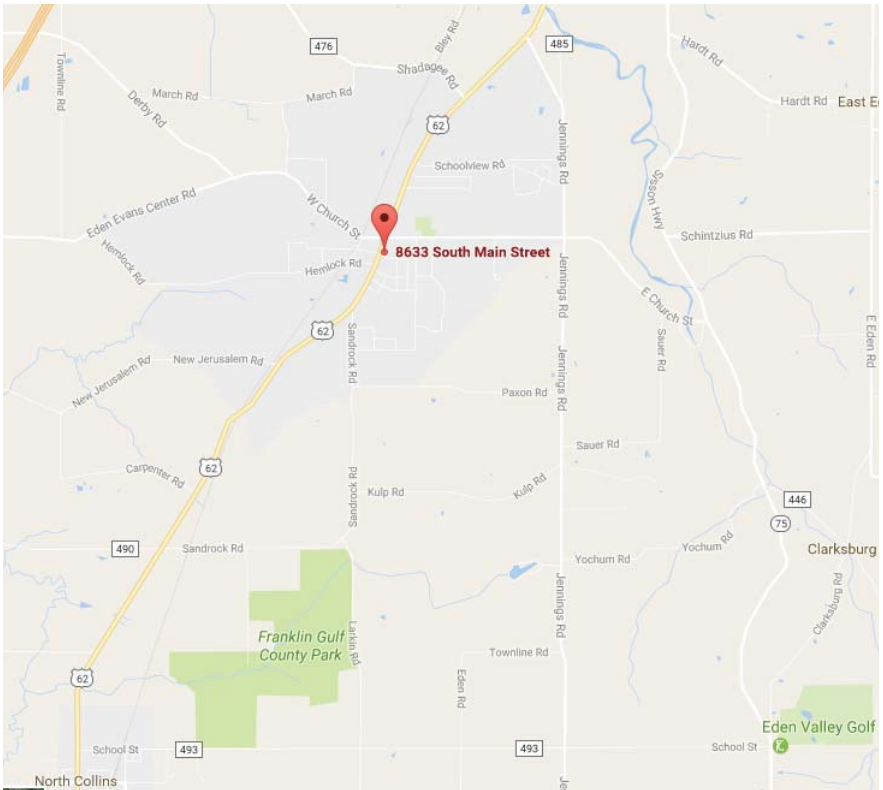
*Seasonal

#Less than 5 minute walk from Inn

Where is The Fields of Eden Inn Located?

From Hamburg Exit 57: Follow Rt. 75 and then Rt. 62 South for approximately 8 miles

From Eden/Angola Exit 57A: Turn left at Exit. Proceed Approximately 5 miles to Main Street and turn Right.



**Thank you for being our Guest!
We hope you enjoy your stay!**